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INFORMATION DISCLOSURE STATEMENT BY APPLICANT (Use several sheets if necessary)	Applicant: Mary Michelle Quinton		
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U.S. PATENT DOCUMENTS

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FOREIGN PATENT DOCUMENTS

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OTHER DOCUMENTS
(Including Author, Title, Date, Pertinent Pages, Etc.)

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RP	1.	"CT Media API Reference - Volume 2 for Windows NT", 261 Pages,
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✓	3	"http://www.dialogic.com/products/ctmedia/2975web.htm", CT Media - A Breakthrough in Client/Server Computer Telephony, 33 Pages, (8/11/00)
✓4		"http://www.java.sun.com/products/jtapi/", The Source for Java Technology, Java(TM) Telephony API Home Page, 6 Pages, (8/11/00)
✓5		"http://www.java.sun.com/products/jtapi/jtapi-1.2/CallCentOverview.html", Java Telephony API Call Center Extension Package - Revision 1.2, October, 1997 , Call Center Overview, 14 Pages, (08/11/00)
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Examiner RAYMOND PHAN	Date Considered 6-09-03

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Examiner RAYMOND PHAN	Date Considered 6-9-03

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